



CVLI Training Toolboxes

Our training toolboxes were designed to assist with onboarding new team members, growing the skillsets of current team members, and cross-training team members into new roles.

Quick Start Program

Designed to provide on-demand training for new hires to quickly learn the basics of veterinary medicine. Provides a framework for suggested onboarding procedures and local training.

CSR Development Toolbox

Includes training specific to building CSR skillsets covering topics such as client communication, scheduling efficiencies, suggested scripts and more!

Tech Assistant Toolbox

This resource can be used to transition a team member to an assistant role or continue building the skillsets of current assistants. The program offers 5 levels of clinical training to meet your training needs based on experience.

Boarding + Grooming Toolbox

Includes training for incoming kennel/boarding/grooming team members covering topics such as restraint, reading body language and more.