



# CareCredit Associate Training



**Come join us!**

## Upcoming Sessions

- January 22, 2025, 12:30 p.m. EST  
[Click here to join the session](#)
- March 19, 2025, 12:30 p.m. EST  
[Click here to join the session](#)
- May 15, 2025, 1 p.m. EST  
[Click here to join the session](#)
- July 17, 2025, 1 p.m. EST  
[Click here to join the session](#)

**Questions? Want individual training?**

Please reach out to Caitlyn Balkcum:  
[cbalkcum@carecredit.com](mailto:cbalkcum@carecredit.com)

**Beginning this month, CareCredit is offering monthly training sessions to support CareVet associates.**

## We'll answer questions like:

- What is the CareCredit card and how does it work for my hospital?
- How do I use CareCredit to help clients move forward with care?
- How do I process transactions and refunds?
- How do I process an application?
- How do I help clients calculate their monthly payments with CareCredit?



### **CareCredit: Helping clients be prepared for a lifetime of care**

For more than 35 years, CareCredit has partnered with veterinary practices to enable access to pet care with flexible, budget-friendly financing options that let clients pay over time for the services, products and prescriptions you recommend.

**For CareCredit resources, research, tips and best practices, visit [carecredit.com/vetinsights](https://carecredit.com/vetinsights).**