



# CareCredit Office Hours



**Beginning in February, CareCredit is offering monthly office hours exclusively for CareVet associates.**

## Bring your questions about:

- Reconciling payments
- How to process transactions and refunds
- How to support client applications
- Using the payment calculator



### **CareCredit: Helping clients be prepared for a lifetime of care**

For more than 35 years, CareCredit has partnered with veterinary practices to enable access to pet care with flexible, budget-friendly financing options that let clients pay over time for the services, products and prescriptions you recommend.

**For CareCredit resources, research, tips and best practices, visit [carecredit.com/vetinsights](https://carecredit.com/vetinsights).**

## Come join us!

### Upcoming Sessions

- February 19, 2025, 1–2 p.m. EST  
[Click here to join the session](#)
- April 17, 2025, 1:30–2:30 p.m. EST  
[Click here to join the session](#)
- June 18, 2025, 1–2 p.m. EST  
[Click here to join the session](#)
- August 20, 2025, 1:30–2:30 p.m. EST  
[Click here to join the session](#)

### **Questions? Want individual training?**

Please reach out to Caitlyn Balkcum:  
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